

Perfect Day Caterers Terms and Conditions

Definitions

"Client" means the entity purchasing the Goods and/or Services

"Services" means the services and works including any deliverables, to be provided by Perfect Day Caterers

Booking Your Event with Perfect Day Caterers

1. All event bookings must be confirmed in writing by the Client.
2. A non-refundable deposit is required to secure Perfect Day Caterers for the date of your event.
3. All bookings are subject to minimum guest numbers, these will be confirmed in writing by Perfect Day Caterers to the Client.
4. Perfect Day Caterers will provide services for the duration confirmed in writing by Perfect Day Caterers to the Client.

Booking Deposit

5. A non-refundable 10% deposit is required to secure the booking. This deposit will be deducted from the total event costs. A final invoice showing the balance payable will be issued to the Client no later than one month prior to the event (please see our Payment terms below).
6. If the event is unable to go ahead due to COVID-19 restrictions, the deposit can be transferred to an alternative suitable date agreed by all parties.
7. Payment methods available include bank transfer, cheque and cash.

Booking Confirmation

8. Once the Clients deposit has been received confirmation of the booking will be issued by Perfect Day Caterers.

Variations to the Price

9. If the final guest numbers differ significantly to the original quotation the price per head is subject to change.
10. If the event has been delayed from the original booking date, Perfect Day Caterers reserve the right to revise the price.
11. Where children are attending – Children aged 10 years or above are payable at the same rate as adults. Children under 10 years of age are chargeable at half the adult price. Children under 2 years, and not having a meal provided by Perfect Day Caterers will be free of charge. Children who are having the same meal as the adults are payable at the same rate as adults regardless of their age.
12. Any variation to menu selections for children must be discussed with Perfect Day Caterers as soon as possible so menus can be revised accordingly.
13. All menu selections need to be confirmed by the Client 14 days prior to the function date.
14. The number of guests attending must be confirmed by the Client at the latest 14 days prior to the function date. After this date we can accept an increase in the number of guests but cannot provide any refund for a reduction in the number of guests.
15. Perfect Day Caterers reserve the right to charge £100 per hour for any additional hours of service provided on top of the agreed service duration.

Payment Terms

14. Payment in full is required for all catering services to be provided by Perfect Day Caterers prior to the event.
15. Final guest numbers must be confirmed to Perfect Day Caterers no later than 14 days prior to the event. The information provided at this point will be used to produce your final invoice and payment must be received no later than 7 days prior to the event.
16. Should Perfect Day Caterers be advised of any increases following payment and less than two weeks prior to the event, Perfect Day Caterers reserve the right to accept these and will raise an additional invoice following the event for these guests. Payment will then be due for immediate settlement by the Client.

Cancellation Charges

17. In the unfortunate event of a booking being cancelled by the client, the deposit will be retained by Perfect Day Caterers and the following charges will be incurred:
 - a) Cancellation received with less than 2 months notice prior to the event – 25% of total event cost.
 - b) Cancellation received with less than 1 months notice prior to the event – 50% of total event cost.
 - c) Cancellation received less than 2 weeks notice prior to the event – 100% of the total event cost.
18. The total event cost will be based on the numbers of guests scheduled, at the agreed price per head including VAT.
19. Any additional costs incurred by Perfect Day Caterers in preparation of the event up until the time of cancellation will be charged to the Client. This is to cover any losses caused to Perfect Day Caterers for administration costs, travel, supplies etc. and will be discussed fully in event of cancellation.

Dietary Requirements and Allergies

20. Perfect Day Caterers will endeavour to provide suitable adaptations to the Clients menu for any guests with special dietary requirements or allergies. We cannot however take responsibility for any guests unless advised in advance (no less than 2 weeks prior to the event).
21. All our food is prepared in a kitchen where nuts, gluten and other food allergens are present.

Evening Food (full wedding catering)

22. Additional charges may apply if the evening food is required to be served more than 3 hours after the wedding breakfast has finished.
23. A surcharge of £100 per hour will apply for evening food served later than 9pm.

Clients Food and Drinks

24. We accept no liability for any food supplied to the Client by another caterer (or food products supplied by the Client themselves) in addition to those arranged by Perfect Day Caterers.
25. Perfect Day Caterers will happily serve drinks provided by the Client. This must be arranged in advance. Glass hire and service charge may apply.

Crockery and Equipment Hire

26. The Client agrees to pay for any loss or damage to any equipment, crockery, cutlery, glassware or table linen supplied by Perfect Day Caterers for the event.

Liability of Perfect Day Caterers

27. Perfect Day Caterers accept no liability under any claim whatsoever arising (be it by negligence or otherwise) for any loss over the figure of the existing Perfect Day Caterers Public Liability Limit of Indemnity. Note that this figure which may change from time to time, is available upon request together with a copy of our Certificate.

Force Majeure

28. Perfect Day Caterers shall incur no liability to the Client if performance of the contract is prevented or hindered by any case whatsoever beyond Perfect Day Caterer's control and in particular but without prejudice to the generality of the foregoing, by act of fire, flood, subsidence, sabotage, accident, strike, or lock out and shall not be liable for any loss or damage resulting there from suffered by the Client.